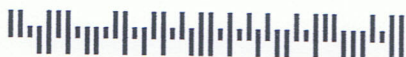


GREEN PARCS LIMITED (IN ADMINISTRATION)
SILVERSANDS LEISURE PARK
COVESEA
LOSSIEMOUTH
MORAYSHIRE
IV31 6SP

electricity

Scottish Hydro Electric
Power Distribution Ltd
Emergency Service Centre
Perth



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Date: 20 October 2011

Outage reference: 355578550/106690

Letter Code: PERTH / NI001A

Dear Customer

SILVERSANDS LEISURE PARK COVESEA LOSSIEMOUTH MORAYSHIRE IV31 6SP

Temporary Interruption of Electricity Supply
Your electricity supply will be interrupted on
02 November 2011 - 10:30 to 02 November 2011 - 15:30

We will make sure your power is restored as quickly as we can, once work is complete.

I am sorry for the inconvenience. We are committed to giving you a reliable and safe electricity supply. We will continue to work to offer you the highest quality of service.

If you intend to connect a generator, please remember it can be dangerous unless a competent electrical contractor does it.

Helpful advice

- ◆ Make sure all appliances (except your fridge and freezer) are switched off or unplugged.
- ◆ Leave one light switched on, so that you will know when the supply has been restored.
- ◆ The food in your fridge or freezer should keep for several hours without power. Don't open freezer doors unless you have to.
- ◆ Make sure heaters are clear of furniture, clothes or curtains.
- ◆ Remember you will need to reset any electric timers and clocks once the power returns.
- ◆ If you have an off peak electricity supply, our timeswitch will not have to be reset.
- ◆ Be careful if you use other forms of heating or lighting such as heaters or candles.
- ◆ If you have a security alarm, please contact your supplier for advice.

If you have any questions, or you intend to use a generator, please phone me on 07767 852025.

Yours sincerely

Robbie Macleod

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