

PARK RULES

- No annexe, lean-to, tent, verandas, decking, patio or fencing is allowed around the holiday home without permission. However these will be considered, upon a detailed written request.
- The Caravan Owner is responsible for ensuring that the holiday home and an area three feet around the unit is kept clean, tidy and of good appearance at all times. Grass should be kept short and the unit regularly maintained.
- Dogs must be kept under strict control on a lead and not exercised near caravans, tents, and buildings play areas or on the adjacent Moray Golf Course. Please be considerate to non-pet owners; please clean up after your dog if it accidentally fouls.
- No open fires to be made on the park. Only genuine barbecue units should be used and be properly supervised in a safe area away from the gorse bushes.
- No plants, shrubs or flowers to be interfered with or grass areas dug up.
- No firearms, shotguns, air rifles or fireworks are to be used on the park. The carrying of knives is also prohibited.
- Due to the close proximity of the R.A.F. Base, Ministry of Defence regulations do not allow the flying of kites on the park.
- Children must be kept under strict parental control and must not be allowed to inconvenience other park users. No child under the age of 16 should be left unaccompanied in any holiday unit, at any time for their own safety.
- Pedestrians have right of way at all times, motor vehicles and motor bikes must not be driven on the grass areas of the park except for access purposes. A speed limit of 10mph must be observed. Vehicles and motorbikes must not be on the beach. Please note; the Police can enforce Road Traffic Regulations on persons using the park roads.
- Musical instruments, iPods, CD Players, radios or loud voices must not be allowed to inconvenience others and must be completely inaudible outside the unit between 11:00pm and 8:30am.
- When making your way back to accommodation unit after 11:00pm please consider other guests by keep noise levels to a minimum.
- One set of keys, clearly numbered, must be left at the office. This is for your own convenience and security.

- Displaying of unauthorised “For Sales’ or “Letting” signs on caravans is not permitted.
- The park does not accept responsibility for the actions of individuals or their property whilst using the park grounds.
- The Park does not accept responsibility for theft or damage to Holiday Homes.
- Caravan and Lodge Holiday Homes must be comprehensively insured at all times. The Park cannot accept any responsibility for losses of any party. Comprehensive insurance is available through our office.
- No person under the age of 18 will be permitted to purchase or consume alcoholic liquor in the licensed Premises. No person under the age of 14 will be permitted in the Bars and those between 14 and 18 must be accompanied by a responsible adult. This rule will be strictly enforced. A family lounge is situated next to the Bar for the use of persons with a young family. Admission to the bars is at the sole discretion of the management.
- No Smoking is allowed in any of the public buildings.
- No trespassing on the adjoining Moray Golf Course.

WARRANTY CLAIMS

Any new caravan supplied by this park is covered by the respective manufacturer's twelve month warranty. Any used caravan supplied by the park is covered by a limited warranty, which will cover major items, such as water heaters, central heating systems and gas appliances, for a period of 30 days after handover.

If any faults develop within these periods please report to the reception and we will complete the relevant documentation.

WINTERISATION PROCEDURE

Our on-site maintenance staff can provide the service listed below; however you will need to contact reception and complete a decommissioning and re-commissioning form before October 31st to arrange this service. Included in the fee is a re-connection to services for the start of the following season.

- Disconnect the water supply at the caravan side of your external tap.
- Remove the drain off plugs found under the caravan and open all taps inside (making sure all plugs are kept in a safe place.)
- Disconnect the 2 pipes at the rear of the water heater and remove the small drain off screw from under the heater (N.B. Do not over tighten when re-assembling)
- Flush cistern to empty and remove water from the toilet bowl replacing it with anti-freeze.

OWNERS RESPONSIBILITY

- Do not leave mattresses or cushions near outside walls — store against inside walls.
- Take all bedding away.
- Leave curtains **OPEN** — this allows sunlight to air your caravan and will help reduce dampness.
- Leave many bowls of **SALT** — this will absorb moisture.

SAFETY NOTES

GAS CERTIFICATION

We strongly advise all owners to have their caravans checked annually. This can be arranged through the office, or can be completed privately by a CORGI registered engineer. The certificate should be located near the water heater. The office will need a copy of the certification for our files; this is for you and your guest's safety.

ELECTRIC

Again for you and yours guest safety we advise all electrical items should be tested annually, this can be arranged through the office.

FIRE EXTINGUISHERS AND SMOKE DETECTORS

We supply quality fire extinguishers and smoke detectors to all caravans sold in order to comply with legislation. However, it is the Owners responsibility to maintain these items. We recommend that you weigh your extinguisher at the start of each season and should it be found to be under weight please ensure it is replaced with one that bears the B.S.I. Standard. You are strongly advised to test the operation of the smoke detector on a regular basis.

GAS FIRE

Please read the lighting instructions carefully before attempting to light the fire. Under no circumstances should a fire be left on overnight, or left on when the caravan is unattended.

VENTILATION

Your caravan will have ventilation grates in the floor and walls, for Insurance purposes and to prevent condensation you must not block these up in any way. Also the water heater and gas fire have balanced flues, which need checks from time to time, to ensure they are free from blockages.

BARBEQUES

In view of the number of caravans serviced by Calor Gas and the undergrowth near caravans we advise caution when using a barbeque — in all events barbeques must not be placed near any caravan.

THE BEACH AND SURROUNDING AREA

Whilst the area is regarded as one of outstanding beauty, we would remind Owners that extreme care should be taken when walking and you should at all times keep to established footpaths. Small children should be supervised at all times.

WASHING LINES

Please do not attach washing lines to your caravan — these cause accidents and can be dangerous

POT HOLES

It would help, if children were discouraged from digging holes anywhere on the park.

VALUABLES

Please lock your caravan and shut all windows. Valuables should be stored out of sight. The Park management cannot accept any responsibility for owners or their guest's personal effects or property. If your caravan is fitted with a roof light please ensure it is closed before going home.